

TRADING HEADS OF TERMS

In addition to the 'Trader Terms and Conditions 2025' enclosed, all traders at St Ives Food & Drink Festival are required to:

1. **Check the height of your vehicle;** Access to Porthminster Beach has a height restriction of 2.4m imposed by a railway bridge. Regrettably this means that vehicles taller than 2.4m will not be able to access the beach. It is your responsibility to ensure that your vehicle will fit ahead of time. Refunds cannot be given in the event of failure to plan for the height restriction.
2. **Book a one hour time slot for load in / load out:** Porthminster beach has incredibly limited access. We use a bookable parking bay system to prevent the access becoming blocked. Failure to abide by the system will cause delays for yourself and others. If extenuating circumstances occur and you cannot make your booked slot, you must notify us a minimum of 6 hours before your slot. Failure to attend your slot or failure to notify us about a delay will result in you having to wait until the end of the day to be sited. By paying your 'Trader Deposit' you agree that you have read, understood and agreed to abide by these rules.
3. **Comply with our payment terms;**
 - a. 50% payment as a non-refundable 'Trader Deposit' to confirm your booking
 - b. 50% balance payment no later than 28th March 2025

Breach of these payment terms may result in loss of your deposit as per the 'Trader Terms and Conditions 2025'

4. **Complete the site safety briefing;**

All suppliers, staff and contractors **MUST** complete the briefing before arriving to **site**.

The induction can be viewed and completed online. You will be sent a link to the induction upon confirmation of your booking.

5. **GREEN ZONE ONLY** All Green Zone traders must accept staff 'Food Tokens' – offering a **substantial meal** against the token. Tokens are redeemable post event via BACs invoice for the value of £5 + VAT per token. Tokens must be handed in at the Production Office post event so that they can be logged and a purchase order raised against their value.
Tokens should be closed and brought to the Production Office by 9pm Sunday 18th May for counting.